

Dr. Khemawan Vettayawaikoon



CENTERS

**Bangkok-Phuket
Cancer Institute,
Eye**



SPECIALTY

Ophthalmology



SUBSPECIALTY

**Cornea and
Refractive Surgery**



LANGUAGES

English, Thai



Education & Training

2006

Ophthalmology

The Medical Council of Thailand, Thailand

2000

Doctor of Medicine

Mahidol University, Thailand

Board Certifications

2025 43rd ESCRS Congress

Denmark

2025 Certificate of Patient Experience Leadership

The Beryl Institute, United States of America

2025 Certificate of Patient Advocacy

The Beryl Institute, United States of America

2025 Body of Knowledge-Patient and Family Centeredness

Thailand

2024 42nd ESCRS Congress

Spain

2023 41st Congress of the ESCRS

Austria

2023 แนวทางการปฏิบัติการวิจัยทางคลินิกที่ดี (ICH-GCP:E6(R2))

Thammasat University, Thailand

2022 40th Congress of European Society of Cataract and Refractive Surgeons (ESCRS)

Italy

2021 Uropean society of cornea and ocular surface disease apscialists

Thailand

2018 European society of cataract & refractive surgeon

ESCRS, Austria

2013 1st Oculus Asia Symposium

Oculus Asia Ltd., Thailand

Khemawan Vettayawaikoon, M.D.

Director of Eye Center, Director of Patient Experience

Summary & Patient Experience Leadership

Dr. Khemawan Vettayawaikoon is a board-certified ophthalmologist specializing in cornea and refractive surgery, with over 20 years of clinical experience. She is widely recognized as a leader in Patient Experience (PX), holding executive roles that integrate PX principles into organization-wide patient care improvement.

In addition to her clinical excellence, Dr. Khemawan plays a key leadership role in advancing patient-centered care by embedding Patient Experience strategies into clinical operations, service design, and organizational culture.

- In her role as a Patient Experience (PX) leader, Dr. Khemawan plays a pivotal role in designing and implementing organization-wide PX frameworks to deliver care experiences that integrate clinical excellence, attention to detail, and empathetic communication. Her leadership focuses on fostering patient trust, confidence, and comfort throughout the entire care journey, ensuring that patient-centered principles are consistently embedded across clinical and service operations.
- Clinical Excellence: Highly experienced and well regarded in advanced cataract surgery with premium IOL, as well as the management of dry eye disease using advanced technologies (e.g., IPL). She is also actively involved in the development of diagnostic tools for dry eye disease.
- Academic & Community Leadership: Founder and organizer of the academic conference “Basic to Beyond”, and a dedicated volunteer physician who has provided continuous community medical service for over 10 years.

Clinical Expertise & Outcomes

Specialty & Subspecialty Expertise

Education & Certification

- Doctor of Medicine (M.D.), Faculty of Medicine Siriraj Hospital, Mahidol University
- Board Certification in Ophthalmology, Rajavithi Hospital
- Subspecialty Training in Cornea and Refractive Surgery, Chulalongkorn University

Primary Specialty: Ophthalmology

Subspecialty Expertise: Cornea and Refractive Surgery

Areas of Clinical Expertise

- Cataract Surgery : Widely recognized for expertise and excellence in cataract surgery with premium IOL.
- Refractive Surgery : Extensive experience in RLE, LASIK, Femto LASIK, PRK, and phakic IOL.

- Dry Eye Disease (DED) Management : Specialized in the treatment of dry eye disease using advanced technologies, including Lipiflow, Intense Pulsed Light (IPL) therapy and comprehensive management of Meibomian Gland Dysfunction (MGD).

Clinical Outcomes / Key Statistics

- Cataract Surgeries: Over 1,000 cases
- Refractive Surgeries (LASIK / ICL / PRK): Over 1,000 cases

Social Impact & Academic Leadership

- Academic Conference Leadership
 - Founder and Organizer, “Basic to Beyond: Andaman Ophthalmology Network”
Established and led a regional ophthalmology conference with a focus on cataract management, aimed at advancing clinical knowledge and practice among physicians and nurses in Upper Southern Thailand, with nine consecutive years of ongoing organization.
- Volunteer & Community Service
 - Volunteer Ophthalmologist (The Princess Mother’s Medical Volunteer Foundation)
Provided continuous eye care services to the general public through mobile outreach programs for over 10 years.
 - Volunteer Cataract Surgery Missions
Participated in volunteer cataract surgery services for underserved patients in Phang Nga Province (November 28—30, 2025).

Year	Details	Location	Type
4 October 2025	IPL: A bright solution for Dry eye	Basic to Beyond 9th Andaman Ophthalmology Network 2025	Keynote Speaker
30 October 2025	Journey in Transforming Patient Experience	Online Sharing	Online
16 October 2025	Why Patient Experience and What Is It?	Online Sharing	Online
2022	DED & MGD กับทางเลือกที่ใช้ ในร้านขายยา	งานสัมมนา TRB OTC	Keynote Speaker

Dr. Khemawan is the Founder and Organizer of “Basic to Beyond: Andaman Ophthalmology Network,” an annual academic conference held continuously for over nine years, dedicated to advancing the knowledge and clinical capabilities of physicians and nurses in Southern Thailand.

She also serves as an invited speaker on both clinical ophthalmology and Patient Experience topics, including:

- IPL: A Bright Solution for Dry Eye (2025)

• Journey in Transforming Patient Experience

In addition, Dr. Khemawan actively participates in international ophthalmology conferences, such as ESCRS, to continuously update her knowledge and stay at the forefront of emerging technologies and best practices in ophthalmology.

International Conference Attendance

Year	Details
2025	43rd ESCRS Congress, Copenhagen, Denmark
2024	42nd ESCRS Congress, Barcelona, Spain
2023	41st ESCRS Congress, Vienna, Austria
2022	40th Congress of the European Society of Cataract and Refractive Surgeons (ESCRS), Milan, Italy

• Certification in Patient Experience Leadership and Patient Advocacy, The Beryl Institute

Year	Certificate / Training	Awarding Institution
Aug 2025	Certificate of Patient Experience Leadership	The Beryl Institute, USA
June 2025	Certificate of Patient Advocacy	The Beryl Institute, USA



 **Make an Appointment**
www.bangkokhospital.com/en/phuket/doctor/dr-khemawan-vettayawaikoon